



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Michael ZIRNGIBL *et al.*

Serial No.: 09/455,534

Filed: December 7, 1999

) Docket No.: 067220-0313100

) Confirmation No.: 5280

) Examiner: Ming Chow

) Group Art Unit: 2645

For: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT OF  
PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH INTEGRATED INBOUND  
AND OUTBOUND VOICE SERVICES

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants hereby make of record in the above-identified application the documents listed on the attached Form PTO-1449.

Applicants have listed publication dates on the attached PTO-1449 based on information presently available to the undersigned. However, the listed publication dates should not be construed as an admission that the information was actually published on the date indicated. Where the publication date of a listed document does not provide a month of publication, the year of publication of the listed document is sufficiently earlier than the effective U.S. filing date and any foreign priority date so that the month of publication is not an issue.

Applicants reserve the right to establish the patentability of the claimed invention over any of the information provided herewith, and/or to prove that this information may not be prior art, and/or to prove that this information may not be enabling for the teachings purportedly offered.

This Supplemental Information Disclosure Statement is being filed more than three months after the U.S. filing date, and after the mailing date of the first Office Action on the merits, but before the mailing date of a Final Action or Notice of Allowance, whichever occurs first. 37 C.F.R. 1.97(c). Please charge the \$180.00 fee [37 C.F.R. 1.17(p)] to Deposit Account No. 03-3975. In addition, please charge any fee deficiencies, or credit any overpayment, to Deposit Account No. 03-3975 as needed to ensure consideration of the Supplemental Information Disclosure Statement. A duplicate copy of this paper is attached.

It is respectfully requested that the Examiner initial and return a copy of the enclosed PTO-1449.

Respectfully submitted,

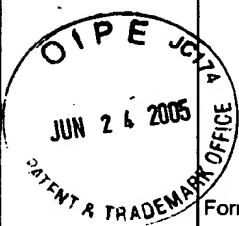
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Dated: June 24, 2005



# **INFORMATION DISCLOSURE CITATION IN AN APPLICATION**

Form PTO-1449

Docket Number	Application Number
067220-0313100	09/455,534
Applicant(s)	
Michael ZIRNGIBL <i>et al.</i>	
Filing Date	Group Art Unit
December 7, 1999	2645

## **U.S. PATENT DOCUMENTS**

*EXAMINER INITIAL	REF	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	1A	4,931,932	06/05/90	Dalnekoff et al.			
	1B	4,974,252	11/27/90	Osborne			
	1C	5,195,086	03/16/93	Baumgartner et al.			
	1D	5,272,638	12/21/93	Martin et al.			
	1E	5,331,546	07/19/94	Webber et al.			
	1F	5,422,809	06/06/95	Griffin et al.			
	1G	5,610,910	03/11/97	Focsaneanu et al.			
	1H	5,848,396	12/08/98	Gerace			
	1I	5,864,605	01/26/99	Keshav			
	1J	5,931,908	08/03/99	Gerba et al.			
	1K	6,009,410	12/28/99	LeMole et al.			
	1L	6,011,844	01/04/00	Uppaluru et al.			
	1M	6,012,045	01/04/00	Barzilai et al.			
	1N	6,035,336	03/07/00	Lu et al.			
	1O	6,061,433	05/09/00	Polcyn et al.			
	1P	6,125,376	09/26/00	Klarfund et al.			
	1Q	6,144,848	11/07/00	Walsh et al.			
	1R	6,173,316	01/09/01	De Boor et al.			
	1S	6,178,446	01/23/01	Gerszberg et al.			
	1T	6,209,026	03/27/01	Ran et al.			
	1U	6,246,672	06/12/01	Lumelsky			
	1V	6,275,746	08/14/01	Leatherman et al.			
	1W	6,279,000	08/21/01	Suda et al.			

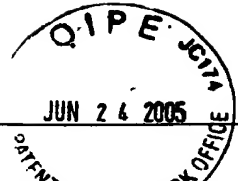
## **FOREIGN PATENT DOCUMENTS**

REF	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	Translations	
						YES	NO

## **OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**

1X	MSTR156 - KYLÄNPÄÄ, Markku, "Mobile Multimedia White Paper ", <a href="http://www.vtt.fi/tte/projects/mobmulti/mobmulti.html">http://www.vtt.fi/tte/projects/mobmulti/mobmulti.html</a> , last modified 10/12/1998, 8 pages.
1Y	MSTR157 - EWEN, Edward F., <i>et al.</i> , "Data Warehousing in an Integrated Health System; Building the Business Case", <u>Proceeding of the ACM First International Workshop on Data Warehousing and OLAP</u> , 1998, pages 47-53.
1Z	MSTR158 - ZAIANE, Osmar R., <i>et al.</i> , "Discovering Web Access Patterns and Trends by Applying OLAP and Data Mining Technology on Web Logs", <u>IEEE International Forum on Research and Technology Advances in Digital Libraries</u> , date unavailable, pages 19-29.
1AA	MSTR159 - KURZ, Andreas, <i>et al.</i> , "Data Warehousing within Intranet: Prototype of a Web-Based Executive Information System", <u>Proceedings of the 8<sup>th</sup> International Workshop on Database and Expert Systems Applications</u> , 1997, pages 627-632.

EXAMINER	DATE CONSIDERED
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to Applicant.	

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	2A	6,314,094	11/06/01	Boys			
	2B	6,349,290	02/19/02	Horowitz <i>et al.</i>			
	2C	6,400,804	06/04/02	Bilder			
	2D	6,411,685	06/25/02	O'Neal			
	2E	6,415,269	07/02/02	Dinwoodie			
	2F	6,434,524	08/13/02	Weber			
	2G	6,442,598	08/27/02	Wright <i>et al.</i>			
	2H	6,456,974	09/24/02	Baker <i>et al.</i>			
	2I	6,466,654	10/15/02	Cooper <i>et al.</i>			
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	2N	6,507,817	01/14/03	Wolfe <i>et al.</i>			
	2O	2003/0088872	05/08/03	Maissel <i>et al.</i>			
	2P	6,571,281	05/27/03	Nickerson			
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	2U	6,697,824	02/24/04	Bowman-Amuah			
	2V	6,697,964	02/24/04	Dodrill <i>et al.</i>			
	2W	6,741,995	05/25/04	Chen <i>et al.</i>			

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	2Y	MSTR161 - MicroStrategy: "MicroStrategy Customers Embrace DSS Broadcaster", <u>Business Wire</u> , 11 August 1998, 4 pages, Proquest #32763756.
	2Z	MSTR162 - MicroStrategy: "MicroStrategy Introduces DSS StockMarket", <u>Business Wire</u> , 16 June 1998, 3 pages, Dialog File 20 #01940188.
	2AA	MSTR163 - Lucent: GOHRING, Nancy: "Text-to-Speech Moves Along", <u>Telephony</u> , 24 August 1998, v235n8pg56, 3 pages, Proquest #33418136.

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	3C	2004/0133907	07/08/04	Rodriguez et al.			
	3D	6,763,300	07/13/04	Jones			
	3E	6,765,997	07/20/04	Zirngibl et al.			
	3F	6,768,788	07/27/04	Langseth et al.			
	3G	6,785,592	08/31/04	Smith et al.			
	3H	6,788,768	09/07/04	Saylor et al.			
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	3J	6,829,334	12/07/04	Zirngibl et al.			
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	3L	6,850,603	02/01/05	Eberle et al.			
	3M	6,873,693	03/29/05	Langseth et al.			
	3N	6,885,734	04/26/05	Eberle et al.			

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							YES	NO

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**

	3O	MSTR164 – Lucent: “Lucent Technologies Unveils Powerful New Speech Software”, <u>Business Wire</u> , 24 August 1998, 3 pages, Proquest #33311728.
	3P	MSTR165 – Vergito Delivers an Unprecedented Level of Personalized Webcasting with I-Casting”, <u>Business Wire</u> , 10 March 1997, 3 pages.
	3Q	MSTR166 – MicroStrategy: MicroStrategy to Launch DSS Broadcaster”, <u>M2 Presswire</u> , February 27, 1998, 2 pages.

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